

# DEFINITION OF DAMAGE

Active Rentals operates a fair wear and tear policy in line with the industry standard as established by the BVRLA (British Vehicle Rental and Leasing Association).

For your benefit, we have listed below what constitutes damage and, therefore, chargeable at the end of your rental.

## Vehicle Bodywork

**Scratches** Over 25mm OR any length when down to the base coat  
**Dents** Over 25mm diameter OR  
Any panel with more than two dents of any size

## Glass

**Repair** Stone chips over 2mm diameter.  
**Replace** Screen damage' greater than the size of a One Pound coin.  
Cracks to the glass including front rear and side windows.

## Tyres

**Repair** Where a repair is possible (i.e. the tyre has not been run on flat) only the repair will be charged.

**Replace** Where a repair is not possible a replacement tyre will be charged e.g. punctures where the tyre has been run on flat. Side wall damage (including bulges) over 20mm including the kerbing band or where tyres cords are exposed.

## Ancillary Components

**Mirrors'** Damage to mirrors

**Light cluster** Damage to lights including: chips, holes, scratches and cracks

**Wheel Trims** Structural damage to the trim

**Alloy Wheels** Scratches or scuffs over 25mm long.

## Vehicle Interior

**Trim** Damaged or missing parts of the interior trim.

**Equipment** Any missing original equipment as noted.

**Upholstery** Burns, cuts, stains or tears to the seats, carpets, roof lining and material in the glove box/boot.

Please compare the pre rental damage indicated on the damage sheet of this Vehicle Pre-Rental Inspection Sheet against your vehicle, if you are in any doubt please consult a member of staff who will be happy to help.

We do not accept repairs made by the customer.